



Bangladesh Telecommunication Company Limited
Application for ADSL Connection

Recent Passport Size
 Attested Photograph
 One Copy

Note1: The Applicant's Name/Connection Name & Connection Address must be same as in the Telephone Demand Note.

Applicant's Information

Name (in block letters) :						
Father/Husband's Name/Representing Director's Name (in case of company)						
Date of Birth						
Occupation/Designation						
Permanent Address	House No.		Road No		Road Name	
	Village/Sector		Block		Post Office	
	City/Thana		District		Post Code	

Description of Connection

Connection Details	Package					
	Category	<input type="checkbox"/> Govt.	<input type="checkbox"/> Semi-Govt	<input type="checkbox"/> Autonomous	<input type="checkbox"/> Private	<input type="checkbox"/> Service
		<input type="checkbox"/> Official	<input type="checkbox"/> Others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Name of connection (applicable for org./company/office)

Name of connection (applicable for org./company/office)						
Connection Address	House No.		Road No		Road Name	
	Sector		Block		Post Office	
	City/Thana		District		Post Code	

Telephone Number with which ADSL connection will be done

Telephone Number with which ADSL connection will be done					
User ID Choice	1		2		3
Password choice (Min. 6 character)	1		2		3

Configuration and setup at your end to be done by Self BTCL (Extra Charge applicable)

Relation of applicant with organisation in case of organisational connection	Designation	
	Work place	

I hereby declare that the above information are correct and authentic. If proved incorrect and unauthentic, the authority may cancel the application or disconnect the connection.

Signature of the applicant		Designation and seal (if applicable)	
Date			

The section below is for official use only.

Registration Serial		Date	
ADSL Node		Signature of Registrant	
Advice Note No/Paid Invoice No. & Date			

Note2: Submit two sets of this application each with signed Agreement Form & Photocopies of Telephone Demand Note & Latest Paid Phone Bill

Terms and Conditions for ADSL Broadband

1. Prepaid plans' tariffs are inclusive of VAT. Post-paid plan tariffs are exclusive of VAT.
2. Broadband-2048 package is subject to technical feasibility.
3. Speeds mentioned in the Package are maximum download speed; upload is half of the download speed.
4. Service is on best effort basis i.e. maximum limit of the mentioned bandwidth is not ensured at all times.
5. Fresh set up and configuration charge shall be applicable in case of shifting the connection, if required.
6. Prepaid Package change is not allowed during plan time.
7. After expiry of the subscribed package's plan time,
 - 7.1 The customer can renew the same package. In such case, no setup and configuration cost will be applicable but Tk. 500 will be charged as renewal fee.
 - 7.2 The customer can change the package. In such case, setup and configuration charge of the new package will be applicable. But no registration charge will be applicable.
8. No refund of the prepaid plan package value will be made, if surrendered within plan time.
9. No fixed IP will be provided. The packages do not include any email account.
10. BTCL is not responsible for installation and maintenance of the CPE (Customer Premise Equipment). However, customer may contact BTCL's enlisted/nominated support service providers for the installation support. Where enlisted/nominated support service providers are not available, BTCL shall charge Tk. 600 for initial setup and configuration service at customer end, if required. For further visit to customer's premise Tk. 100 per visit may be applicable.
11. For Standard monthly post paid plan full charge will be applicable if service is commissioned between 1st day and 15th day of the month. Half of the monthly charge will be applicable if service is commissioned after 15th day of the month.
12. Prepaid plans will automatically be expired at the end of subscribed period, if not renewed.
13. BTCL is responsible for delivering the service on a single point to the customer premise. This will be a PC or Laptop. However, further extension of the connection will be customer's responsibility.

Signature of the Applicant
Date:

Applicant's Copy



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